

Nevada Task Force on Alzheimer's Disease
State Plan Recommendations Planning – prepared by
Tina Dortch

Recommendation #: 3

TFAD Member Lead(s): Tina Dortch Current Recommendation
as Stated:

Cultural Competency (2013)

Support efforts to develop and distribute toolkits to assist public and private organizations in their outreach to ~~different cultural communities-~~ *culturally diverse and marginalized members of the Alzheimer's community.*

Determination: Do you propose that for the 2021 State Plan this recommendation be:

- ~~1) Retained as is~~
- ~~2) Retired to the Appendix (it has been accomplished or is no longer relevant)~~
- 3) **Revised / Updated – expand description of patient base and efforts/means to distribute culturally sensitive care**

Justification: If you propose revising this recommendation, what is your rationale for your suggested changes:

Person-centered care (including customized approaches based on ability, generational, ethnic/racial, Sexual Orientation Gender Identity/SOGI minority status – i.e. multi-platform and multicultural) has been shown to increase a person's receptiveness and improve the quality of their care and ultimately their health

Suggested Revisions: Please provide the text for your suggestions on how to revise the recommendation (and be sure to include each of the following required elements):

- **Recommendations:**

Promote Implicit Bias testing. Encourage personnel involved in public-facing engagements with Alzheimer's community to take Implicit Bias assessments

Promote listening sessions. Before developing campaigns, entities conducting outreach should engage Alzheimer's community (i.e. persons with the diagnosis and caregivers) to gauge impression of quality of care experienced by culturally diverse and marginalized members.

Promote multi-platform, multicultural sensitivity toolkits that support entities providing awareness and outreach campaigns for the Alzheimer's community. Examples of Toolkit content could reflect/include: incorporation of in-person and technology-driven platforms; use of People First Language in print materials and as part of dialogue; resources for interpreters that includes those fluent in American or Mexican Sign Language; adoption of fully expressive pronoun usage and other SOGI concepts (see advocacy recommendations from SAGE - the country's largest and oldest organization dedicated to improving the lives of LGBTQ older people); and senior-sensitive engagement techniques (consult Generational Diversity and Sensitivity Training programs)

- **Indicators:**

Monitor number of created/adopted and disseminated culturally sensitive protocols (i.e. Toolkits)

Monitor number of service providers that report having taken Implicit Bias Assessments and/or participated in cultural sensitivity training

- **Potential Funding:**

National Resource Center on

LGBT Aging US DHHS Office of

Minority Health

Nevada DHHS – Aging and Disability Services

Division

philanthropic sector